



BARNLEY FOOTBALL CLUB

**OAKWELL**

# VISITOR GUIDE



# CONTENTS

<b>3</b>	Who Are We?	<b>13</b>	Toby Tyke's Fun Facts
<b>4</b>	How to Book a Ticket	<b>14</b>	Food & Drink
<b>5</b>	Directions	<b>15</b>	Countdown to Kick-Off
<b>6</b>	Stadium Map	<b>16</b>	Reds Superstore
<b>7</b>	Car Parking	<b>17</b>	Further Information
<b>8</b>	Entering Oakwell	<b>18</b>	Keep Updated
<b>9</b>	Disabled Supporters	<b>19</b>	Contact Us
<b>10</b>	FanZone		
<b>11</b>	Toby's Kids Club		
<b>12</b>	Family Zone		



# WHO ARE WE?

**Founded in 1887, Barnsley Football Club has played its football here across all four tiers of English football, as the heartbeat of the town and the link to its community.**

FA Cup winners in 1912, a famous journey to the Premier League some 85 years later. Forever the underdog, with a spirit to match those who watch The Reds in their thousands here at their beloved home of Oakwell.

The first football club to cater for disabled supporters with a specially designated stand, the first stadium in South Yorkshire to incorporate executive hospitality boxes and one of the few clubs in the country to have its training and Academy facilities all on one site - this truly is the home of football in our always-competitive region.

This guide has been designed to answer any potential questions you may have ahead of your visit to Oakwell, including every detail necessary, such as how to get to the stadium, where to park, what facilities are available upon arrival and what a matchday will look like.

Should you have any further queries, please contact our Supporter Liaison Officers:  
**[slo@barnsleyfc.co.uk](mailto:slo@barnsleyfc.co.uk)**



# HOW TO BOOK A TICKET

**Online, 24 hours, seven days a week at:**

[eticketing.co.uk/barnsleyfc](http://eticketing.co.uk/barnsleyfc)

**Call the Box Office 9am – 5pm on:**

01226 211211

**In person:**

Visit the Oakwell Box Office 9am – 5pm

## CONTACTING THE BOX OFFICE

**Telephone:** 01226 211211

**Email:** [boxoffice@barnsleyfc.co.uk](mailto:boxoffice@barnsleyfc.co.uk)

**Twitter:** @bfcboxoffice

## OPENING HOURS

**Monday – Friday:** 9am – 5pm

**Saturday Matchday:** 9am – 3pm

**Sunday:** CLOSED



# DIRECTIONS

**SAT NAV POSTCODE FOR OAKWELL STADIUM: S71 1ET**

## BY CAR

Exit the M1 at junction 37 and take the A628. Stay on this road and you'll quickly see signage pointing you to Oakwell.

## BY TRAIN

Barnsley Interchange is a modern transport hub located just a 15 minute walk from Oakwell. The station is served by trains running between Leeds, Huddersfield and Sheffield.

From the interchange, turn left and away from the town centre and head towards and then under the bridge that the dual carriageway runs across. Once under the bridge, cross the road carefully and turn left up the slip road before taking the first right turn onto Queens Road.

Then, head forward towards the Metrodome Leisure Complex and Oakwell will quickly become visible at the bottom of the hill on Grove Street.



# STADIUM MAP





# CAR PARKING

Home supporters can use the South Stand car park at Oakwell (S71 1ET) which costs £5 per vehicle, with seasonal passes available for £85, and disabled passes at £75.

Away supporters should use the Queens Ground car park (S71 1AN) with cars charged £5, minibuses (under 16 seater) at £10 and coaching spaces are £20.

Please be advised that all vehicles must remain stationary for at least 10 minutes after the final whistle. The exit gate of the South Stand car park, situated at the top of the drive (right turn only) will not open until all visitors' coaches have vacated the away car park.



# ENTERING OAKWELL

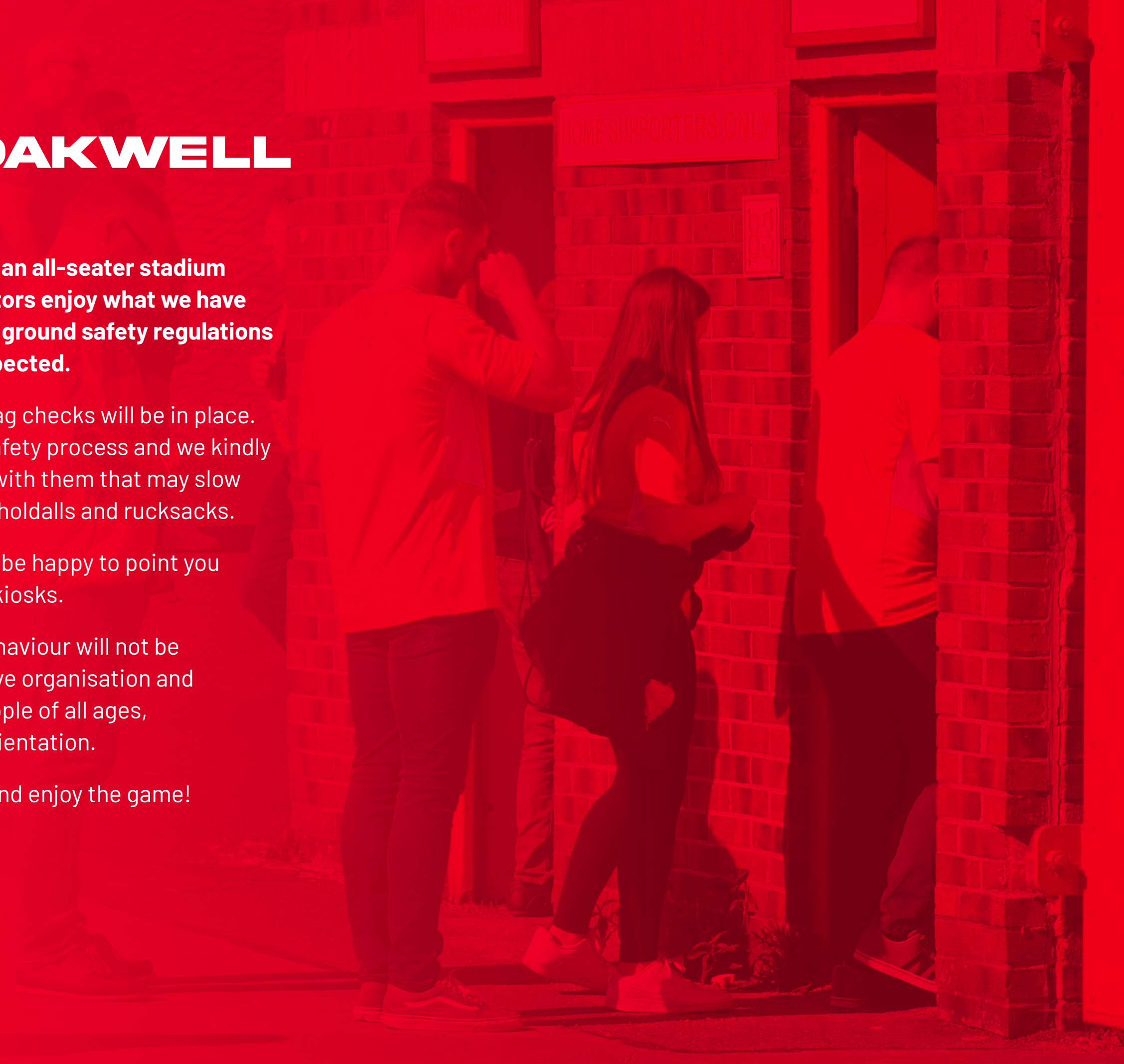
**The home of Barnsley Football Club is an all-seater stadium and whilst we hope that all of our visitors enjoy what we have on offer here, we politely ask that our ground safety regulations and the work of our stewards are respected.**

Upon entry, it's possible that routine bag checks will be in place. This is part of Barnsley FC's ongoing safety process and we kindly ask supporters not to bring any items with them that may slow down this regime. These include large holdalls and rucksacks.

Once inside the stadium, stewards will be happy to point you towards your seat or our refreshment kiosks.

Persistent standing and anti-social behaviour will not be tolerated at Oakwell. We are an inclusive organisation and offer a welcoming environment for people of all ages, regardless of race, gender or sexual orientation.

Please respect your fellow supporter and enjoy the game!





# DISABLED FANS

## TICKET INFORMATION

The club operates a specific non-discriminatory ticketing policy for disabled supporters and will ensure that the scheme does not differentiate between disabled people with differing impairments. The club reserves the right to request proof of a disability before issuing any tickets.

The club will issue a complimentary carer's ticket when needed. The carer must enter the stadium with the disabled supporter to whom the ticket was issued.

## PARKING

The club has 60 parking spaces allocated to its home disabled supporters in the South Stand car park. These are allocated on a seasonal basis.

Additional easy access lanes are reserved for matchday sales on a first come, first served basis, charged at the standard £5 per car rate.

We have 12 car parking spaces for away supporters situated in the Queens Ground car park. These are allocated on a first come, first served basis, charged at the standard £5 per car rate.

For information about availability for upcoming matches, please call **01226 211183** or email us at **boxoffice@barnsleyfc.co.uk**

## DESIGNATED DISABLED AREAS

### Wheelchair Users (Designated Areas)

- 17 wheelchair bays are situated in the inside corner stand at a slightly elevated level
- 9 wheelchair bays are situated in gangway OR5 of the South Stand at an elevated level.
- 16 wheelchair bays are situated in gangway OR2 of the South Stand at ground level.
- 18 wheelchair bays are situated in the North Stand (away end) at an elevated level.

### Ambulant Disabled Supporters (Designated Areas)

- 17 Ambulant disabled seats are situated in the inside corner stand at a slightly elevated level.

Ambulant disabled supporters are able to sit anywhere within the stadium.

## VISUALLY IMPAIRED SUPPORTERS

We are able to accommodate supporters with visual impairment in all parts of the ground but the club recommends that each visually impaired person attending a match at Oakwell should be accompanied by a person aged 16 or over who is fully able to support their needs in the event of an emergency.

Full match commentary is available via free earpieces which should be collected from the South Stand Main Reception. Announcements and supporter information will be carried via the public address system.

Visually impaired supporters wishing to attend a match aided by their guide dog should contact the club in advance for all relevant information.



# REDS FANZONE

**It's not just about the 90 minutes of football. Here at Oakwell, we want you to spend your day with us. And for fans who love a variety of great food and drink alongside live music, fun and games, the Reds FanZone is the ideal pre-match venue.**

Located towards the rear of the East Stand, we provide live entertainment and plenty of refreshment a few hours before kick-off on matchdays. Working alongside the Barnsley FC

Supporters Trust, all profits go back into the Club via our Academy system. As a community-based initiative, we welcome live acts from Barnsley in the shape of musicians, bands and comedians as well as hosting Q&A's with current and former players, live on stage.

No tickets are necessary to enter the FanZone, but capacity is usually restricted, operating on a one out, one in basis. The earlier you arrive, the better chance you have of taking in the atmosphere ahead of the big game.



# TOBY'S KIDS CLUB

**Open a couple of hours before kick-off on a matchday, Toby's Kids Club is an indoor venue that caters for our youngest supporters.**

Under 13's and accompanying parents and guardians can enjoy arts, crafts and puzzles, alongside playing pool, table tennis, games consoles and a giant connect four!

We have regular visitors who offer their services for free on matchday - whether it's our caricaturist, animal handlers or face painters - there's something for everyone!

Toby Tyke will pop in to make sure everyone is having the best time, usually 30 minutes before kick-off - don't miss your opportunity to get a photo alongside the best mascot in football.

We also have plenty of prizes on offer, with regular chances for kids to be involved in the match, up close and personal. Whether it's getting to watch the warm-ups, lead out the teams or announcing the lineups before kick-off, we want our Junior Tykes to be fully immersed in all that we do here at Oakwell.

**Interested? Toby's Kids Club is based in the South Stand, next to Main Reception.**





# FAMILY ZONE

**Open 90 minutes before kick-off, the Family Zone is the perfect area for our younger supporters to enjoy watching their beloved Reds.**

Situated in the East Stand Upper Tier (F14, F15 & F16), the Family Zone is also the cheapest area for adults if bringing children to the game.

With arts and crafts, games and puzzles to get stuck into, and food selections designed for the younger fan, we want to cater for Reds families pre-match.

Toby Tyke will pop up to see you, whilst we also get regular visitors bringing their own unique offering **FREE** of charge. Whether that be face painters, animal handlers or our caricaturist!

We strive to keep the Family Zone fresh, and the artwork and decor is very different to the rest of Oakwell.

**We hope to see you in the Family Zone soon!**



# TOBY TYKE'S FUN FACTS

- The Club was founded in 1887
- Oakwell's official capacity is 23,287
- The Reds played in the Premier League in 1997/98
- We beat Liverpool on both of our last two trips to Anfield
- Our Head Coach is Michael Duff

## 'TOBY'S GUIDE TO THE MATCH'

Each match lasts 90 minutes  
(two halves of 45 minutes)

Barnsley play in red shirts with white trim

Our nickname is The Tykes

At half-time, the teams swap ends

Look out for me around Oakwell before,  
during and after the game!





# FOOD AND DRINK

**Refreshments are available throughout Oakwell Stadium within our supporter concourses.**

There are bar and refreshment facilities within these areas that offer a range of food. From pies, chips and burgers, to hot dogs, flatbreads and pizza. Confectionary and both alcoholic and soft drinks are also on offer.

All of our food is cooked and served fresh, with queuing expected at peak times.

Our concourses also show live TV, usually Sky Sports and are open 90 minutes prior to kick-off.

Payments via card are encouraged inside Oakwell, but cash payments are also available.





# COUNTDOWN TO KICK-OFF

## FOR 3PM KICK-OFF

- 9am Reds Superstore and Box Office opens
- 12pm Reds FanZone opens
- 12.30pm Reds Players arrive at Oakwell
- 1pm Toby’s Kids Club opens
- 1.30pm Turnstiles open to fans
- 2.15pm Warm-ups begin on the pitch
- 2.45pm Players return to dressing room
- 2.55pm Players, officials and mascots enter the pitch
- 3pm Kick-Off
- 3.45pm Half-Time entertainment and announcements
- 4.05pm Second half begins
- 4.50pm Full-Time whistle blows

## FOR 7.45PM KICK-OFF

- 9am Reds Superstore and Box Office opens
- 5.45pm Reds FanZone opens
- 6pm Reds Players arrive at Oakwell
- 6pm Toby’s Kids Club opens
- 6.15pm Turnstiles open to fans
- 7pm Warm-ups begin on the pitch
- 7.30pm Players return to dressing room
- 7.40pm Players, officials and mascots enter the pitch
- 7.45pm Kick-Off
- 8.30pm Half-Time entertainment and announcements
- 8.50pm Second half begins
- 9.40pm Full-Time whistle blows



# REDS SUPERSTORE

**Our club shop offers an exciting product range including all of our replica kits as well as a wide variety of souvenirs, vouchers and clothing for all seasons.**

The Reds Superstore is situated alongside the Box Office, contained within the South Stand. You can purchase your Reds items online 24/7 at **[barnsleyfcdirect.co.uk](https://barnsleyfcdirect.co.uk)**

## OPENING HOURS:

Monday to Friday: 9am - 5pm

Saturday (non-match day): 9am - 12pm

Saturday (matchday): 9am - 3pm

Sunday: Closed







# FURTHER INFORMATION

## RE-ADMITTANCE

There is no re-admittance to the stadium should you choose to leave before the end of the fixture.

## FLAGS & BANNER POLICY

We encourage an exciting atmosphere at matches and fully endorse the bringing of flags and banners to Oakwell, but these must adhere to the guidelines set by the club in tandem with the stadium's safety team as stipulated below:

- The Club reserves the right to refuse the allowance of flags or banners to be displayed, particularly if the content is deemed to be offensive, insensitive, discriminatory, defamatory or inflammatory.
- Any item that the Club or any of its employees deem possible to be used as a potential weapon and/or compromise public safety will not be permitted inside the stadium.
- Any item above the area of 60cm x 100cm must be flame retardant and have a fire safety certificate to prove so, provided in advance of kick-off.

- The flag pole should be no bigger than 7mm in diameter and 1 metre in length. The material should ideally be plastic and rounded/covered at the end.
- Flags and banners should be presented to stewards prior to entry to the stadium where they will be inspected in accordance with this list and approved prior to admittance.
- The Club reserves the right to confiscate any flags or banners brought into Oakwell Stadium which weren't pre-approved by our stewards prior to entry.

## KICK IT OUT APP

You can report an incident of discrimination via the Kick It Out app which can be used on iPhone and Android devices. Download the product from the Apple Store or Google Play. If you are attending any home matchday and you have received or been witness to, or have any concerns about any incident of hate, **you can report it immediately by texting HATE to 60777.**

## CLUB CONTACTS

For all enquiries, please contact **reception@barnsleyfc.co.uk** or **call 01226 211211**





# KEEP UPDATED

## @BarnsleyFC

Check out our official feed on twitter an hour before kick-off to get the starting lineups and tell us your match predictions and share with us your photos

## @BarnsleyFC

Check in at Oakwell Stadium to let your friends know where you are and like our page for exclusive news straight to your wall

## @BarnsleyFC

For instant reaction, exclusive content and the best way to connect with your favourite Redsplayer, check us out on Instagram



Reds fans in the UK and Ireland have access to live audio commentary, highlight packages and exclusive behind-the-scenes content as an iFollow Barnsley subscriber for less than £5 per month. Our overseas fans can stream league fixtures live, for £10 per game. **[www.barnsleyfc.co.uk/ifollow](http://www.barnsleyfc.co.uk/ifollow)**



# CONTACT US

## Barnsley Football Club

Oakwell Stadium  
Grove Street  
Barnsley  
S71 1ET

**01226 211211**

**thereds@barnsleyfc.co.uk**

Visit **[www.barnsleyfc.co.uk/club/whos-who](http://www.barnsleyfc.co.uk/club/whos-who)** for full contact details

